Member Documentation: First Login

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When your members first login to Gecco, they probably will not have a password set. Therefore they need to work through the Reset Password process.

Login Screen

Click on the Login link on your organisation's website. You will be redirected to the Login screen. If youdo have a password, enter your email address and password into the relevant fields and click the *Login* button. If you do not have a password (or cannot remember it), click on the **I've lost my password** link.

Email Password Keep me signed in Log in I've lost my password	Don't have an account? Create one	
Back to home page Contact us		

Enter your email address into the **Email** field and click the *Send me the password reset link* button. An email with a reset link will be sent to your email address.

Enter your e-mail address and we will send you a link with which you can reset your password		
Email		
Send me the password reset link		
Back to home page Contact us		

Password Reset Email

The Reset password email will look like this. Click on the **password reset link**.

Your password reset link		
N	noreply@gecco.co.nz Thu 3/09/2020 8:52 AM To: Richard Thomas	
	Hi Richard, Here is your <u>password reset link</u> for http://play.gecco.co.nz/.	
	Reply Forward	

Change Password Screen

You will be redirected back to the website change password page. Enter your new password into the **New Password** field and then into the **Confirm New Password** field. Click the **Change Password** button to proceed.

You can change your password below.	
New Password]
Confirm New Password	
Change Password	
Back to home page	Contact us

On success you will either be redirected to your profile page or to your landing page (depending on how your site has been set up).

Landing page

